

# Business Technical Assistance Summary Chart

This chart provides an alphabetical listing of business resources available to small businesses. Listings are grouped by city, state, federal, quasi-public, and non-profit agencies. For program descriptions and contact information, see **Technical Assistance Programs and Contact Information**. For additional information on financial programs, see **Financial Assistance**.

*Note: This list is current as of publication April 2004; contact information and websites subject to change without notice.*

Organizations and Agencies	Categories of Assistance				
City of Boston Resources	Training/ Workshops/ Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
Assessing Information Center <i>Taxpayer Referral &amp; Assistance Center</i> (TRAC) <a href="http://www.cityofboston.gov/trac/">www.cityofboston.gov/trac/</a>	N/A	N/A	◆	N/A	N/A
Boston Public Libraries <a href="http://www.bpl.org">www.bpl.org</a> <i>Kirstein Business Branch</i> – click on Research & Specialized Services, then choose Kirstein	N/A	N/A	◆	N/A	N/A
Boston Redevelopment Authority (BRA) <i>Back Streets Program</i> <a href="http://www.cityofboston.gov/bra/backstreets">www.cityofboston.gov/bra/backstreets</a>	N/A	◆	◆	◆	◆
City Clerk ( <i>Business Registration</i> ) <a href="http://www.cityofboston.gov/cityclerk">www.cityofboston.gov/cityclerk</a>	N/A	N/A	◆	N/A	N/A
Inspectional Services Department (ISD) <a href="http://www.cityofboston.gov/isd">www.cityofboston.gov/isd</a>	◆	N/A	◆	N/A	N/A
Licensing Board <a href="http://www.cityofboston.gov/licensing">www.cityofboston.gov/licensing</a>	N/A	N/A	◆	N/A	N/A
Office of Business Development <a href="http://www.cityofboston.gov/dnd/OBD/">www.cityofboston.gov/dnd/OBD/</a> <i>See programs and services below:</i>	◆	◆	◆	◆	◆
• Boston Main Streets <a href="http://www.cityofboston.gov/mainstreets">www.cityofboston.gov/mainstreets</a>	◆	◆	◆	N/A	N/A
• Boston Business Assistance Center	◆	◆	◆	◆	◆
• Commercial Real Estate & Business Development	N/A	N/A	N/A	◆	◆
• ReStore Boston	N/A	N/A	◆	N/A	◆
Small & Local Business Enterprise (formerly Minority & Women's Business Enterprise) <a href="http://www.cityofboston.gov/minorityandwomen/">www.cityofboston.gov/minorityandwomen/</a>	◆	◆	◆	N/A	N/A

Organizations and Agencies	Categories of Assistance				
Commonwealth of Massachusetts Departments & Agencies	Training Workshops Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
Massachusetts Department of Business & Technology <a href="http://www.mass.gov/">www.mass.gov/</a>	N/A	N/A	◆	N/A	Referral
Massachusetts Department of Revenue <a href="http://www.dor.state.ma.us/">www.dor.state.ma.us/</a>	N/A	N/A	◆	N/A	N/A
Massachusetts Division of Employment and Training <a href="http://www.detma.org/default.htm">www.detma.org/default.htm</a>	◆	N/A	◆	N/A	N/A
Massachusetts Office of Business Development (MOBD) <a href="http://www.state.ma.us/mobd">www.state.ma.us/mobd</a>	N/A	N/A	◆	N/A	Referral
Massachusetts Small Business Development Center Network (MSBDC) <a href="http://msbdc.som.umass.edu/">http://msbdc.som.umass.edu/</a> <i>See programs and services below</i>	◆	◆	◆	◆	Referral
• Metro Boston Regional Office <a href="http://www.bc.edu/SBDC/">www.bc.edu/SBDC/</a>	◆	◆	◆	◆	Referral
• UMASS Boston Small Business Center <a href="http://www.sbdc.umb.edu">www.sbdc.umb.edu</a>	◆	◆	◆	N/A	Referral
• Massachusetts Export Center <a href="http://www.state.ma.us/export">www.state.ma.us/export</a>	◆	◆	◆	N/A	Referral
• Procurement Technical Assistance Program <a href="http://msbdc.som.umass.edu/ptac/">http://msbdc.som.umass.edu/ptac/</a>	◆	◆	◆	N/A	N/A
State Office of Minority and Women Business Assistance (SOMWBA) <a href="http://www.somwba.state.ma.us/">www.somwba.state.ma.us/</a>	◆	◆	◆	N/A	N/A
Quasi-Public Agencies	Training Workshops Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
Commonwealth Corporation <a href="http://www.commcorp.org/">www.commcorp.org/</a>	N/A	N/A	◆	N/A	N/A
Community Economic Development Assistance Corporation (CEDAC) <a href="http://www.cedac.org/">www.cedac.org/</a>	N/A	◆	◆	◆	◆
Massachusetts Alliance for Economic Development (MAED) <a href="http://www.massecon.com/">www.massecon.com/</a>	N/A	N/A	Site Selection	N/A	N/A
Massachusetts Technology Collaborative (MTC) <a href="http://www.mtpc.org/">www.mtpc.org/</a>	N/A	N/A	◆	N/A	N/A

Organizations and Agencies	Categories of Assistance				
Federal Divisions and Agencies	Training Workshops Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
Commissioner of Patents and Trademarks <a href="http://www.uspto.gov/">www.uspto.gov/</a>	N/A	N/A	◆	N/A	N/A
U.S. Census Bureau <a href="http://www.census.gov">www.census.gov</a>	◆	N/A	◆	N/A	N/A
Defense Contract Management Agency (P) <a href="http://www.dcma.mil">www.dcma.mil</a>	◆	◆	◆	N/A	N/A
Department of Labor <a href="http://www.dol.gov/">www.dol.gov/</a>	N/A	N/A	◆	N/A	N/A
General Services Administration (GSA) (P) <a href="http://www.gsa.gov/">www.gsa.gov/</a>	◆	N/A	◆	N/A	N/A
Internal Revenue Service - Small Business and Self-Employed Community <a href="http://www.irs.gov/businesses/small/index.html">www.irs.gov/businesses/small/index.html</a>	◆	◆	◆	N/A	N/A
Occupational Safety & Health Administration <a href="http://www.osha.gov/">www.osha.gov/</a>	◆	◆	◆	N/A	N/A
U.S. Small Business Administration <a href="http://www.sba.gov/">www.sba.gov/</a> See also the online Women's Business Center at <a href="http://www.onlinewbc.gov">www.onlinewbc.gov</a>	◆	◆	◆	N/A	◆
SCORE <a href="http://www.score.org">www.score.org</a> (P)	◆	◆	N/A	N/A	N/A
Social Security Administration <a href="http://www.ssa.gov/">www.ssa.gov/</a>	N/A	N/A	◆	N/A	N/A
Non-profit Agencies & Community Organizations (P) Indicates agency is a partner with the City of Boston	Training Workshops Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
ACCION USA - Boston, MA (P) <a href="http://www.accionusa.org/boston">www.accionusa.org/boston</a>	N/A	◆	◆	◆	◆
Boston Main Streets <a href="http://www.bostonmainstreets.com/">www.bostonmainstreets.com/</a>	◆	◆	◆	N/A	N/A
Center for Women & Enterprise <a href="http://www.cweboston.org/">www.cweboston.org/</a>	◆	◆	◆	◆	◆

Organizations and Agencies	Categories of Assistance				
<b>Non-profit Agencies &amp; Community Organizations</b>  (P) Indicates agency is a partner with the City of Boston	Training Workshops Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
Codman Square Neighborhood Development Corporation (no website at this time)	◆	◆	◆	N/A	N/A
<b>Community Business Network (CBN)</b> <a href="http://www.macdc.org/">www.macdc.org/</a> See member organizations below:	◆	◆	◆	◆	◆
<ul style="list-style-type: none"> <li>Allston Brighton Community Development Corporation <a href="http://www.allstonbrightoncdc.org">www.allstonbrightoncdc.org</a></li> </ul>	◆	◆	◆	Referral	Referral
<ul style="list-style-type: none"> <li>Asian Community Development Corporation <a href="http://www.asiancdc.org">www.asiancdc.org</a></li> </ul>	N/A	◆	◆	N/A	N/A
<ul style="list-style-type: none"> <li>CDC of Boston, Inc. <a href="http://www.cdcofboston.org">www.cdcofboston.org</a></li> </ul>	Referral	◆	◆	Referral	Referral
<ul style="list-style-type: none"> <li>Dorchester Bay EDC <a href="http://www.dbedc.com">www.dbedc.com</a></li> </ul>	◆	◆	◆	◆	◆
<ul style="list-style-type: none"> <li>Fenway Community Development Corporation <a href="http://www.fenwaycdc.org">www.fenwaycdc.org</a></li> </ul>	Referral	Referral	◆	Referral	Referral
<ul style="list-style-type: none"> <li>Jamaica Plain Neighborhood Dev. Corp. (JPNDC) <a href="http://www.jpndc.org">www.jpndc.org</a></li> </ul>	◆	◆	◆	◆	◆
<ul style="list-style-type: none"> <li>Mattapan Family Service Center (no website at this time)</li> </ul>	Referral	Referral	◆	Referral	Referral
<ul style="list-style-type: none"> <li>Mission Hill Neighborhood Housing (no website at this time)</li> </ul>	N/A	Referral	◆	Referral	Referral
<ul style="list-style-type: none"> <li>Neighborhood of Affordable Housing (NOAH) <a href="http://www.noahcdc.org">www.noahcdc.org</a></li> </ul>	◆	◆	◆	Referral	Referral
<ul style="list-style-type: none"> <li>So. Boston Neighborhood Development Corp. (no website at this time)</li> </ul>	Referral	Referral	Referral	Referral	Referral
<ul style="list-style-type: none"> <li>Viet AID <a href="http://www.vietaid.org">www.vietaid.org</a></li> </ul>	◆	◆	◆	Referral	Referral
The Community Enterprise Project (CEP), Hale & Dorr Legal Services Center of Harvard Law School <a href="http://www.haledorr.com">www.haledorr.com</a>	Referral	◆	Legal	N/A	N/A
Consumer Credit Counseling Service <a href="http://www.cccsintl.org">www.cccsintl.org</a>	N/A	◆	◆	N/A	N/A
Count Me In <a href="http://www.count-me-in.org">www.count-me-in.org</a>	◆	◆	◆	◆	◆
The Economic Justice Project <a href="http://www.lawyerscom.org">www.lawyerscom.org</a>	◆	◆	Legal	N/A	N/A
Elizabeth Stone House <a href="http://www.elizabethstone.org">www.elizabethstone.org</a>	◆	◆	◆	N/A	N/A
Greater Boston Chamber of Commerce <a href="http://www.bostonchamber.com">www.bostonchamber.com</a>	◆	N/A	◆	N/A	N/A

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Non-profit Agencies & Community Organizations  (P) Indicates agency is a partner with the City of Boston	Training Workshops Seminars	Business Counseling	Other Services	Loan Packaging	Financing Programs
Hispanic American Chamber of Commerce <a href="http://www.hacc.com/">www.hacc.com/</a>	◆	◆	◆	N/A	N/A
Initiative for a Competitive Inner City (ICIC) <a href="http://www.icic.org">www.icic.org</a>	N/A	◆	◆	N/A	N/A
Massachusetts Alliance for Economic Development <a href="http://www.massecon.com">www.massecon.com</a>	N/A	N/A	◆	N/A	N/A
Massachusetts Alliance for Small Contractors <a href="http://www.massalliance.com/">www.massalliance.com/</a>	◆	◆	◆	N/A	◆
Massachusetts Bar Association <a href="http://www.massbar.org/lawhelp/">www.massbar.org/lawhelp/</a>	N/A	N/A	◆	N/A	N/A
Massachusetts Society of Certified Public Accountants (MSCPA) <a href="http://www.msccaonline.org/">www.msccaonline.org/</a>	N/A	N/A	◆	N/A	N/A
MIT Enterprise Forum (no website at this time)	◆	N/A	◆	N/A	N/A
Minority, Micro-enterprise, Small Business in Massachusetts <a href="http://www.msbm.org">www.msbm.org</a>	N/A	N/A	◆	N/A	N/A
Neighborhood Business Builders (JVS) (P) <a href="http://www.businesslincboston.com">www.businesslincboston.com</a>	◆	◆	◆	◆	◆
Nuestra Comunidad Development Corporation <a href="http://www.nuestracdc.org">www.nuestracdc.org</a>	◆	◆	◆	◆	◆
Service Corps of Retired Executives (SCORE) <a href="http://www.score.org">www.score.org</a>	N/A	◆	N/A	N/A	N/A
This Neighborhood Means Business (P) <a href="http://www.fdnh.org/">www.fdnh.org/</a>	◆	N/A	N/A	N/A	N/A
Urban Edge <a href="http://www.urbanedge.org">www.urbanedge.org</a>	◆	◆	◆	◆	◆

**To provide corrections and/or additional listings to the Boston Business Resource Guide, contact:**

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